

RingCentral CloudConnect™

Your express lane to the RingCentral cloud.



Connecting your enterprise to your own cloud

With RingCentral CloudConnect, your business gets a private, dedicated connection to the RingCentral cloud, so you gain a higher level of quality and control over your communications network.

Communications is the heart of your business, so why not ensure that you have the best quality, security, and support you can get?

Benefits of CloudConnect

Put more control in your hands

CloudConnect provides a predictable and consistent quality of service because the data connection to the RingCentral cloud is dedicated to your business. You never have to share bandwidth with others. Your direct connection can be up and running in as little as 48 hours, so you won't lose productivity during the transition.

Keep your busiest office locations connected worldwide

When your business has a large number of employees working at a single location, you want assurances that your communications network is strong and can easily support the workforce.

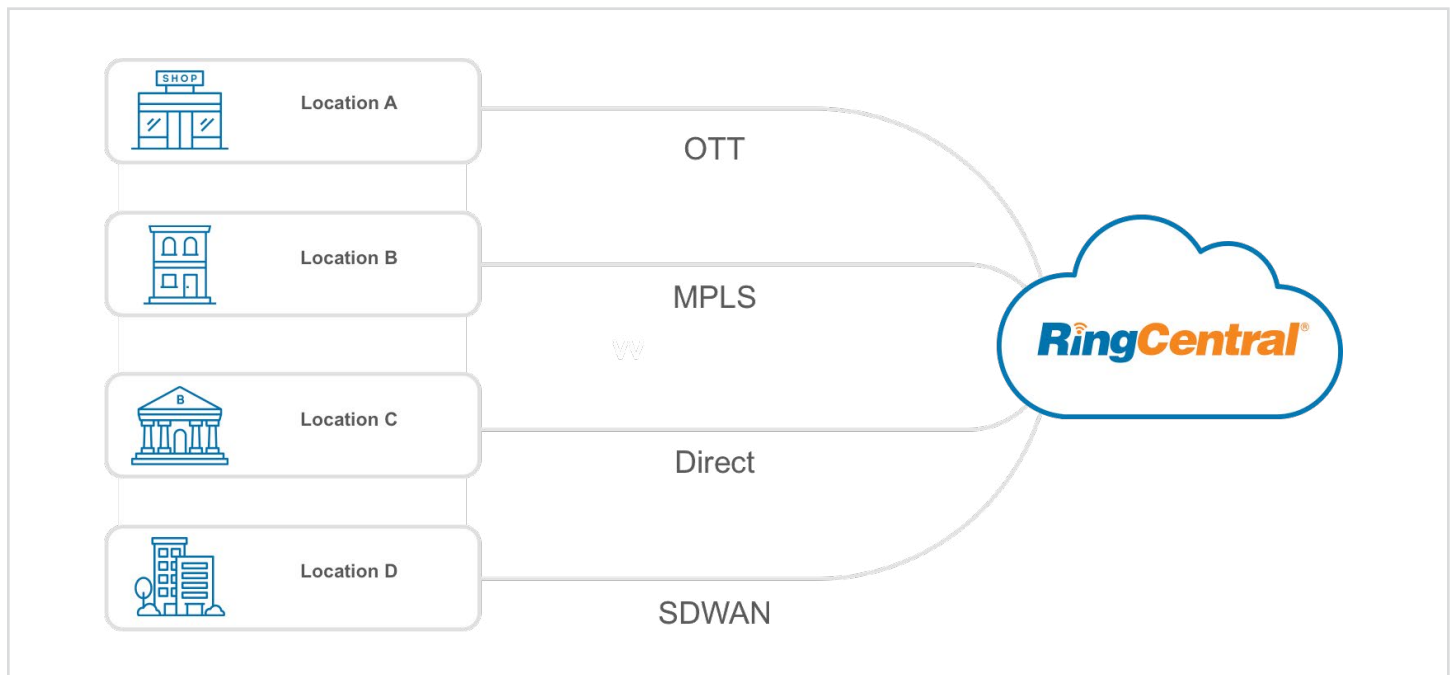
CloudConnect is available in 14 locations throughout the world to keep your network connected to the RingCentral cloud using the shortest, most direct path.

CloudConnect locations:

- Amsterdam, NL
- Atlanta, GA, USA
- Chicago, IL, USA
- Hong Kong, PRC
- London, UK
- Los Angeles, CA, USA
- Melbourne, AUS
- New York, NY, USA
- Rio de Janeiro, BR
- São Paulo, BR
- San Jose, CA, USA
- Singapore
- Sydney, AUS
- Tokyo, JP

The ultimate in reliability and security

Having your own connection to the cloud gives you the highest levels of security and reliability. And with redundancy options, you get reliable uptime, all the time, even in the face of natural disasters or extreme weather. For even more peace of mind, a financially backed 99.999% up-time reliability option is available.



CloudConnect FAQs

How do I get CloudConnect for my account?

CloudConnect is available for all RingCentral Office Enterprise editions. RingCentral will help you calculate your minimum bandwidth and recommend an optimal amount for each location. Generally, the minimum bandwidth is 200 megabytes per 1,000 employees, but you can order an unlimited amount of additional bandwidth in 200 mbps increments.

How do I get billed for CloudConnect?

You will still get one all-inclusive bill each month. CloudConnect is a line item on the bill. And you can order more bandwidth at any time.

What are my business resumption options with CloudConnect?

CloudConnect provides the ultimate in reliability and quality. You have two redundancy options, a basic redundancy and a more advanced geo-redundancy. Both ensure you get amazing uptime and quality, no matter what disasters may strike.